

PVZ Video screen orientation.

➤ Symptom:

➤ If the screen is showing a split image, it means the display setting in Windows needs rotating.

Reason:

If a new monitor, video card or hard drive is installed in the game.



Solution:

- Remove USB security dongle and USB IO cable from the PC



- Insert a USB Keyboard



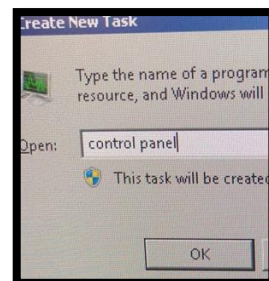
- Press Ctrl+Shift+Esc
To bring up the Task Manager



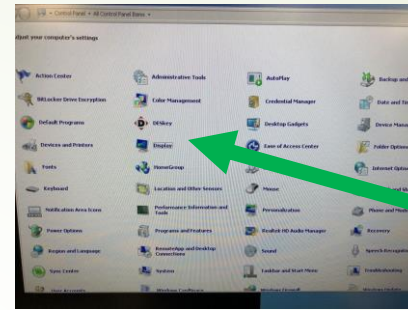
- Select " New Task (Run...) "



- Type *Control Panel*
- Press enter



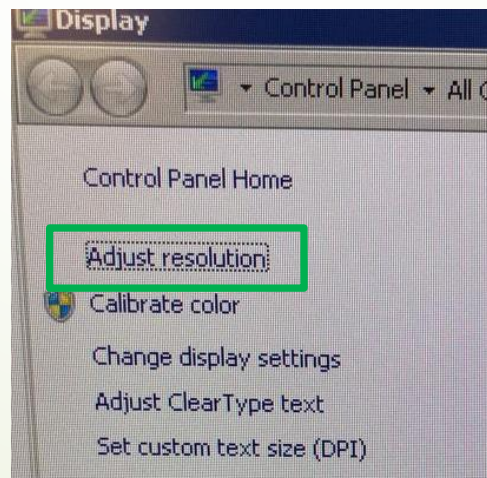
- On the Keyboard, start typing the word display until the option is highlighted and then press “Enter”



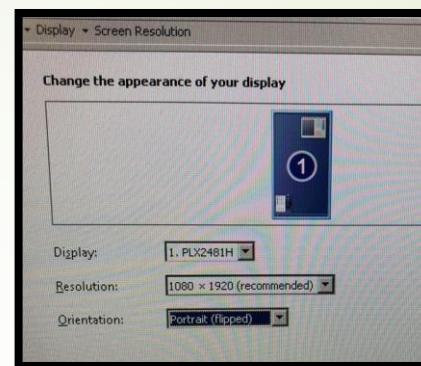
- Press “Tab” on the keyboard until “Adjust Resolution” is highlighted and then press “Enter”



OR



- Press the "Tab key on the keyboard to navigate to "Orientation"



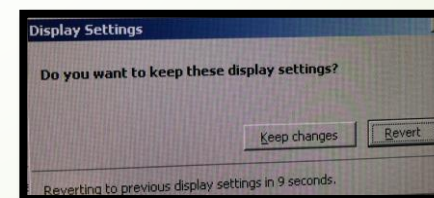
- Use the down arrow to change the option to "Portrait (Flipped)"



- Press Alt+A to apply the setting



- Press Alt+K
to keep the setting



NOTE: If the game starts to load over the top before you are able accept and Keep the setting, see the next page

- Countermeasure if the game loads over the top of the Windows settings.

If the aforementioned issue occurs, you can switch screens by performing the below keyboard action.

Hold Alt on the keyboard and press Tab to switch between open screens.



You will see the screen switch box open and once you select the “Display” option, release the Alt key to open that screen.



Picture for illustrative purposes only. (Not from the game)

You can now accept and confirm the orientation change.

Note: If you take too long, the option will time out and you will need to change the orientation back to “Portrait (Flipped)” again and reconfirm.